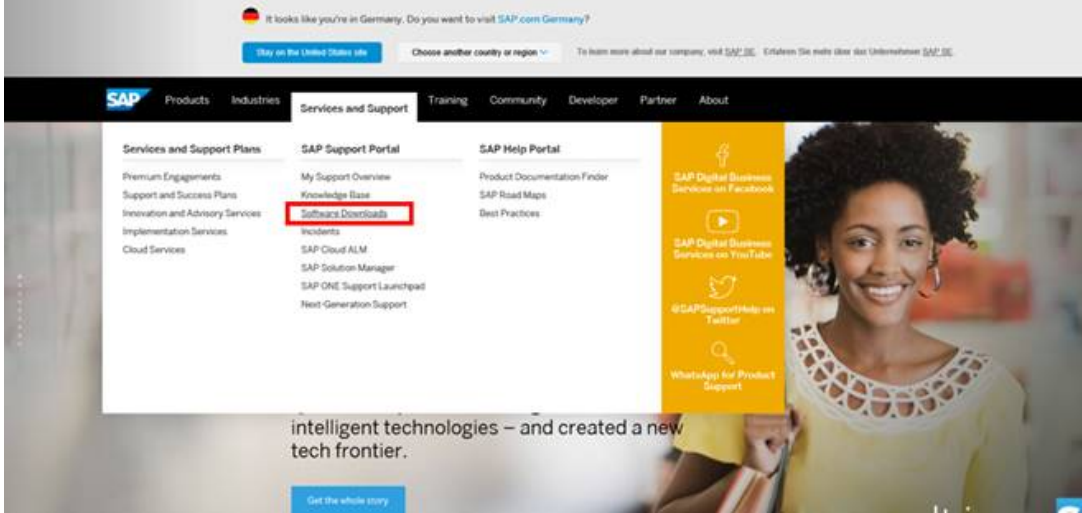
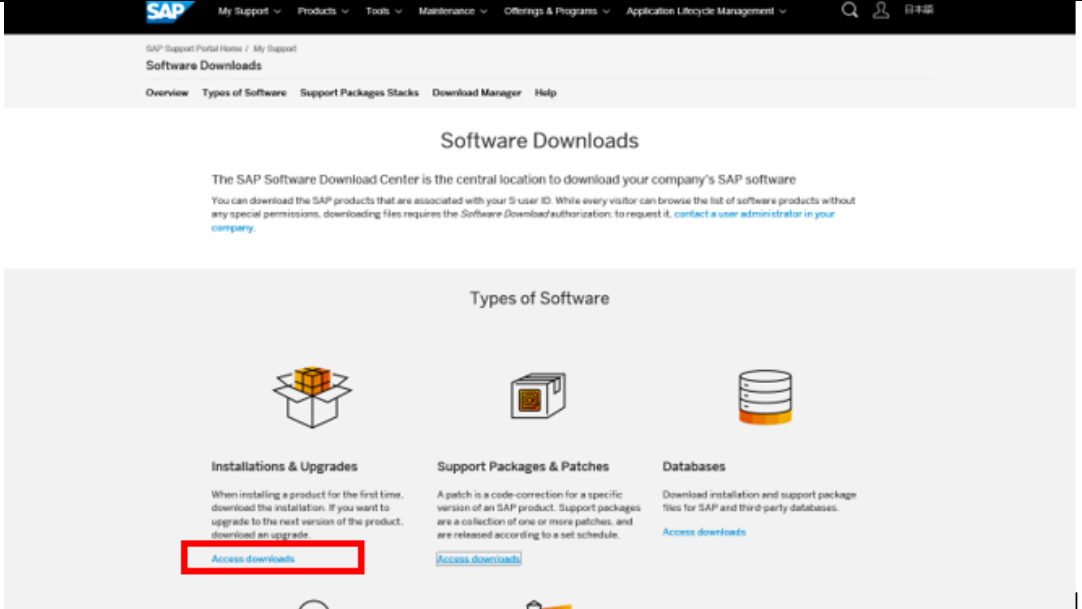




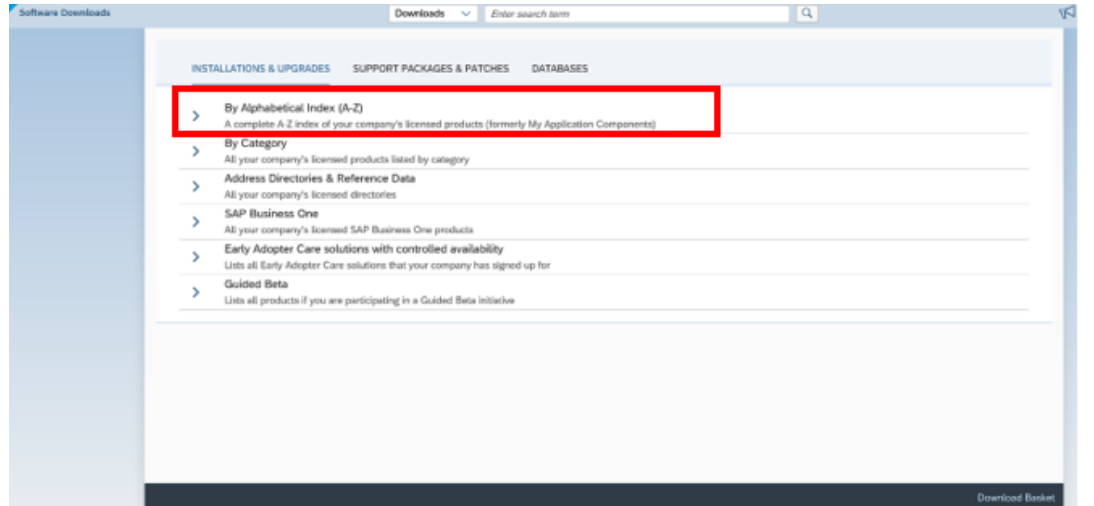
**How to Connect**  
**SAP Signature Management by DocuSign and**  
**SAP Sales Cloud**  
Solution Download Instructions

Customer must have licenses for both SAP Signature Management by DocuSign and SAP Sales Cloud solutions. Follow these connection instructions.

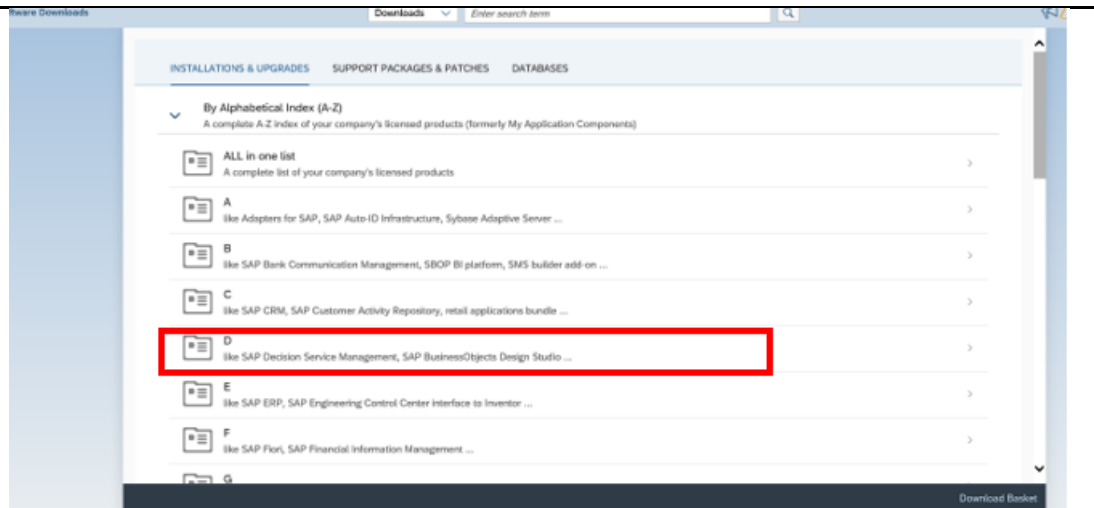
Note: The download is available in the SAP Software download center (or direct from DocuSign in certain circumstances) The software is NOT available via service market place or SAP Application Center, Service Market Place

1	<p>Go to SAP.com</p> <p><a href="https://www.sap.com">https://www.sap.com</a></p>
<p>2</p> <p>On SAP.com page open up the Services &amp; Support drop down menu</p> <p>Click on the Software downloads option to open up the support service for SAP software downloads</p>	
<p>OR go directly to the support service for SAP software downloads using the URL</p>	<p><a href="https://support.sap.com/en/my-support/software-downloads.html">https://support.sap.com/en/my-support/software-downloads.html</a></p>
<p>3</p> <p>In the support service for SAP software downloads page please click on the “Access Downloads” link under the “Installations &amp; Upgrades” option in the “Types of Software” area.</p> <p>This will open up the Software download list of available software.</p>	

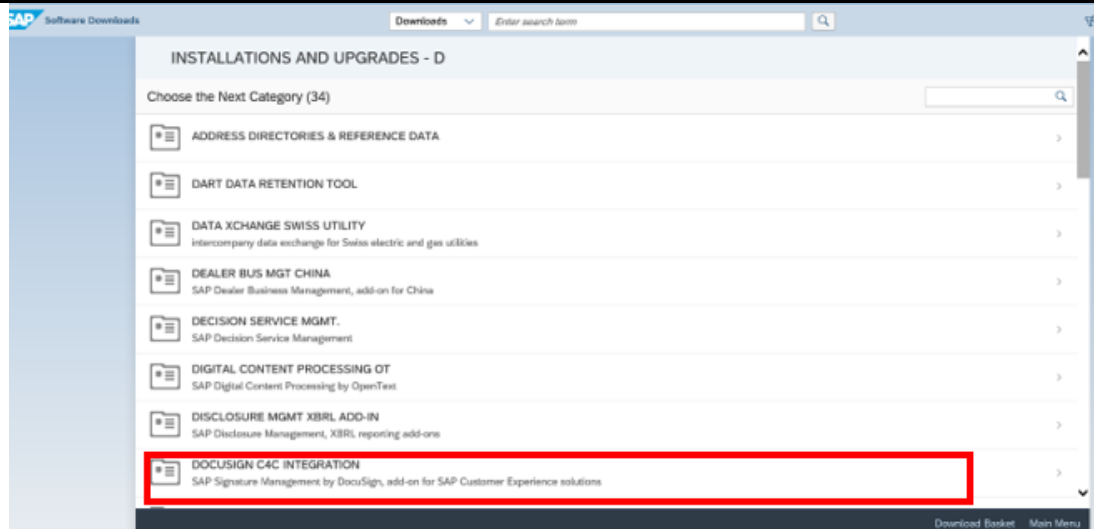
4 In the software download Click on the “By Alphabetical Index” option to expand the list



5 In the expanded list click on “D” to open up the list of installations and upgrades available  
  
This will open up the D list

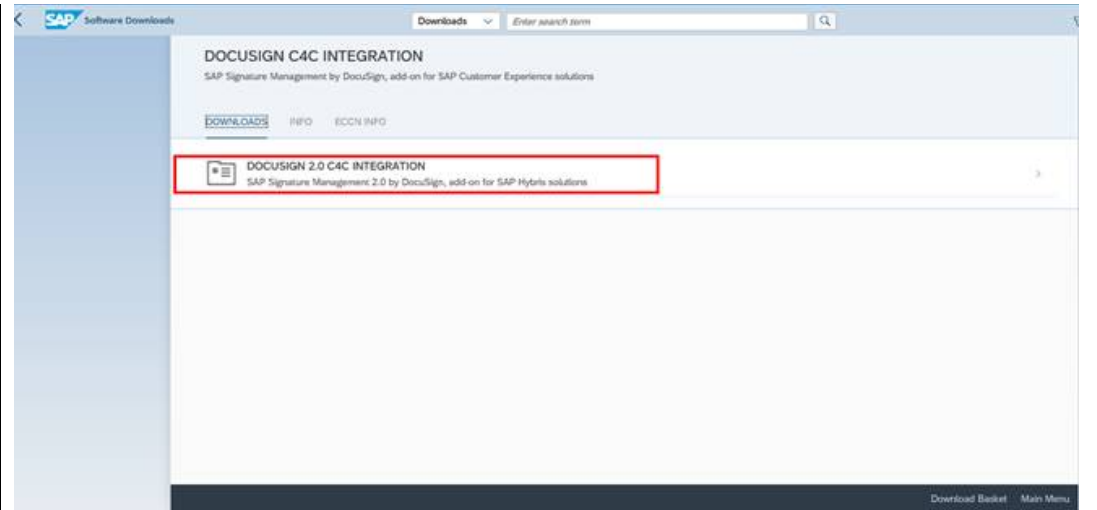


5 In the listing for D click on the “DocuSign C4C installation” option to open up the download centre



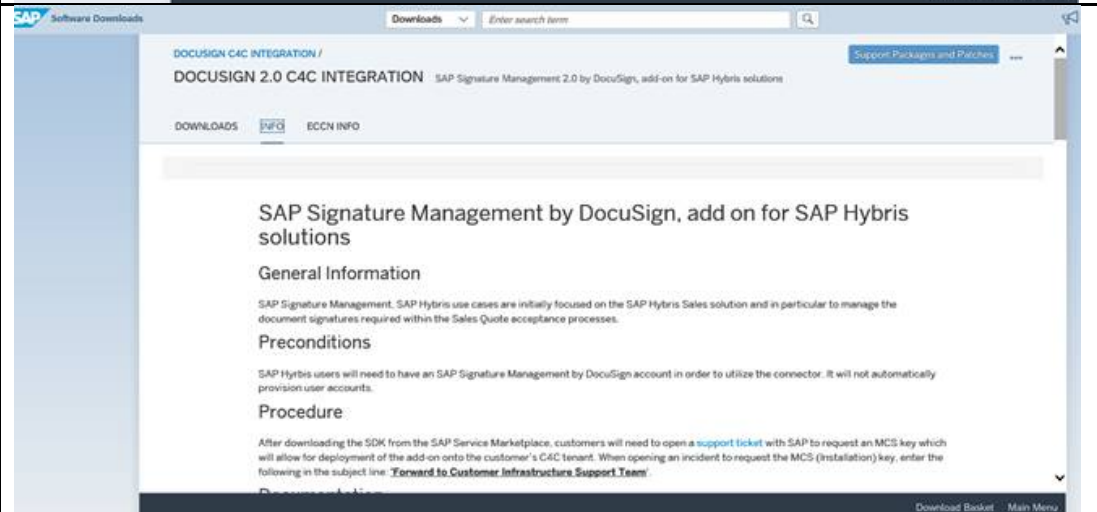
6 In the download centre for “DocuSign C4C installation”  
C4C installation”  
You will have access to the downloads available for DocuSign

**NOTE please click on the “INFO” and “ECCN INFO” tabs to read instructions and tips before going into the “DOWNLOAD” tab**

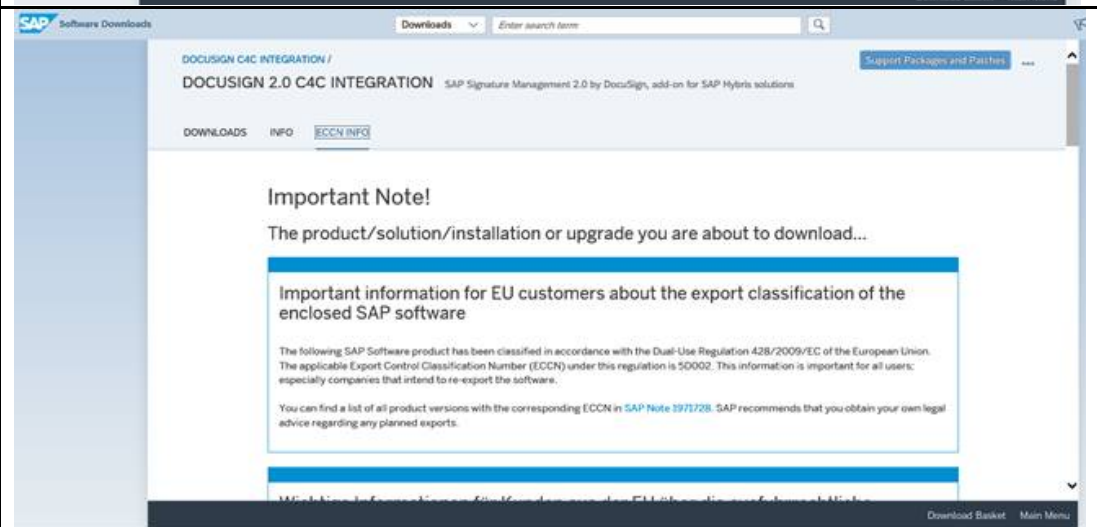


7 click on the “INFO” tab to read

NOTE you will need to raise a ticket for an MCS key.

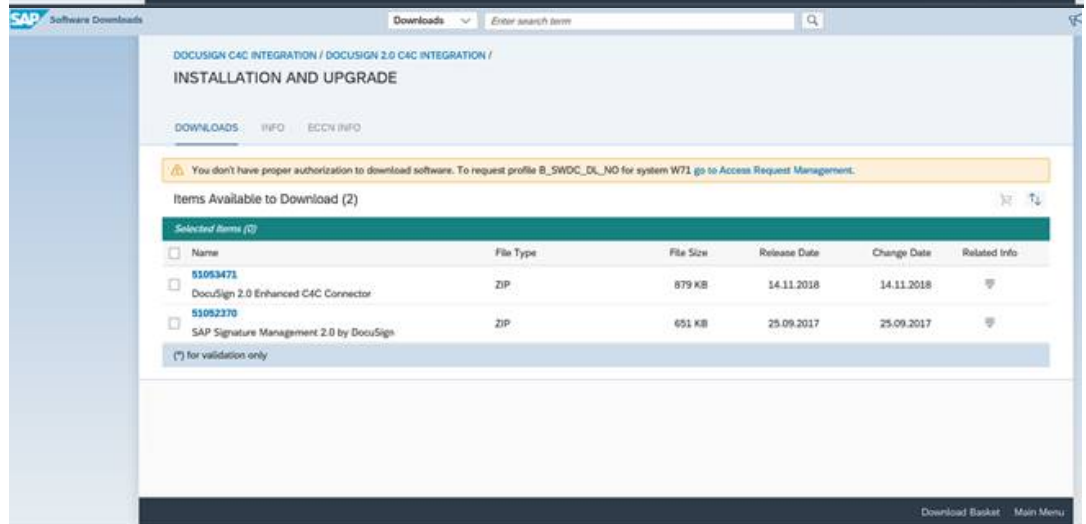
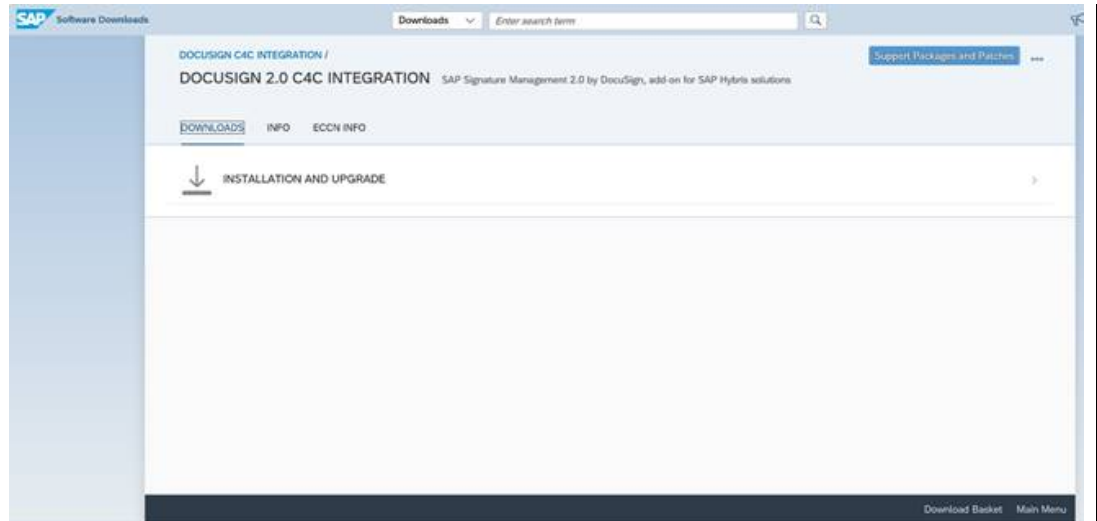


8 click on the “ECCN INFO” tabs to read



9 Click on the "DOWNLOAD" Tab Then click on the "Installation and Upgrade" option listed to view the downloads available. The downloads are listed and are selectable..

The customer will need to have access to the download centre, if they do not have access or security set up they will see the error that is highlight in the screenshot and should request access vis the highlighted link.



You don't have proper authorization to download software. To request profile B\_SWDC\_DL\_NO for system W71 [go to Access Request Management](#).

8 Follow the installation instructions available in JAM after the install step.

If during the install there is a failure you will need to raise a ticket and will be contacted by SAP Support or DocuSign directly